

**DECLARATION AND POWER OF ATTORNEY
FOR ORIGINAL U.S. PATENT APPLICATION**

Attorney's Docket No. SUNMP324 / P9667

As a below-named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe that I am an original, first and joint inventor of the subject matter which is claimed and for which a patent is sought on the invention entitled: SYSTEM AND METHOD FOR ADVANCED SERVICE INTERACTION, the specification of which,

(check one) 1. is attached hereto.

2. was filed on _____ as
U.S. Application Serial No. _____
and was amended on _____

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, CFR §1.56.

I hereby claim foreign priority benefits under Title 35, United States code, § 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Prior Foreign Application(s) _____ **Priority Benefits Claimed?** _____

□ □

(Appl. No.) (Country) (Date Filed- Day/Month/Year)

And I hereby appoint the law firm of Martine & Penilla, including Peter B. Martine (Reg. No. 32,043); Albert S. Penilla (Reg. No. 39,487); Chester E. Martine, Jr. (Reg. No. 19,711); Rick von Wohld (Reg. No. 48,018); Michael L. Gonccarella (Reg. No. 44,703); George Brian Leavell (Reg. No. 45,436); Fariba Yadegar-Bandari (Reg. No. 53,805); Kenneth D. Wright (Reg. No. 53,795); Michael K. Hsu (Reg. No. 46,782); F. Roman Cabrasawan (Reg. No. 51,521) and Edmund H. Mizumoto (Reg. No. 46,938) of MARTINE & PENILLA, LLP as my principal attorneys to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith, provided that if any one of above-said attorneys ceases being affiliated with the law firm of MARTINE & PENILLA, LLP as partner or employee, such attorney's appointment as attorney and all powers derived therefrom shall terminate on the date such attorney ceases being so affiliated, and: and Noreen Krall (Reg. No. 39,734); Monica Lee Ward (Reg. No. 40,696); Marc D. Foodman (Reg. No. 34,110); Elaine K. Lee (Reg. No. 41,936); Paul D. Sorkin (Reg. No. 39,039); Anirma R. Gupta (Reg. No. 38,275); Marilyn E. Glaubensklee (Reg. No. 35,521); Sean P. Lewis (Reg. No. 42,798); Andrew C. Chen (Reg. No. 43,544); Bernice B. Chen (Reg. No. 42,403); Jeffrey L. Myers (Reg. No. 44,252) and Arien C. Ferrell (Reg. No. 46,696), of Sun Microsystems, Inc., as my principal attorneys to prosecute this application and to transact all business in the Patent and Trademark Office connected therewith:

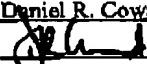
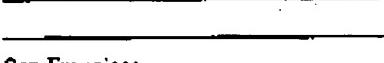
Send Correspondence To:

**Albert S. Penilla, Esq.
MARTINE & PENILLA, LLP
710 Lakeway Drive, Suite 170
Sunnyvale, CA 94085
Customer Number 32,291**

Direct Telephone Calls To:

at telephone number (408) 749-6903

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of the application or any patent issuing thereon.

Typewritten Full Name of First Inventor:	<u>Daniel R. Coward</u>	Citizenship: <u>United Kingdom</u>
Inventor's signature:		Date of Signature: <u>3/5/04</u>
Residence: (City)	<u>San Francisco</u>	(State/Country): <u>California</u>
Post Office Address:	<u>1326 Sanchez, San Francisco, CA 94151</u>	
Typewritten Full Name of Second Inventor:	<u>Annette M. Wagner</u>	Citizenship: <u>United States</u>
Inventor's signature:		Date of Signature: <u>3/5/04</u>
Residence: (City)	<u>Los Altos</u>	(State/Country): <u>California</u>
Post Office Address:	<u>150 Formway Court, Los Altos, CA 94022</u>	
Typewritten Full Name of Third Inventor:	<u>Aaron Cooley</u>	Citizenship: <u>United States</u>
Inventor's signature:		Date of Signature: _____
Residence: (City)	<u>San Francisco</u>	(State/Country): <u>California</u>
Post Office Address:	<u>1222 Masonic Avenue, San Francisco, CA 94117</u>	
Typewritten Full Name of Fourth Inventor:	<u>Tom Seago</u>	Citizenship: <u>United States</u>
Inventor's signature:		Date of Signature: _____
Residence: (City)	<u>San Francisco</u>	(State/Country): <u>California</u>
Post Office Address:	<u>699 Pennsylvania Avenue, #9, San Francisco, CA 94107</u>	

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Typewritten Full Name
of First Inventor: Daniel R. Coward Citizenship: United Kingdom

Inventor's signature: _____ Date of Signature: _____

Residence: (City) San Francisco (State/Country): California

Post Office Address: 1326 Sanchez, San Francisco, CA 94131

Typewritten Full Name
of Second Inventor: Annette M. Wagner Citizenship: United States

Inventor's signature: _____ Date of Signature: _____

Residence: (City) Los Altos (State/Country): California

Post Office Address: 150 Formway Court, Los Alto, CA 94022

Typewritten Full Name
of Third Inventor: Aaron Cooley Citizenship: United States

Inventor's signature: Aaron Cooley Date of Signature: 3/10/2001

Residence: (City) San Francisco (State/Country): California

Post Office Address: 1222 Masonic Avenue, San Francisco, CA 94117

Typewritten Full Name
of Fourth Inventor: Tom Seago Citizenship: United States

Inventor's signature: _____ Date of Signature: _____

Residence: (City) San Francisco (State/Country): California

Post Office Address: 699 Pennsylvania Avenue, #9, San Francisco, CA 94107

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Inventor's signature: Tom Seago Date of Signature: 22-Mar-2004

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